|  |
| --- |
| **PART A: INFORMATION FOR THE TENDERER** |

|  |
| --- |
| **Name and address of the contracting authority:** Special hospital for psychiatric diseases “Dr. Slavoljub Bakalovic” Vrsac, Podvršanska 13, 26300 Vršac, Republic of Serbia  **Title of the tender:** Evaluation and assessment services  **Reference number:** RORS00013/SBPB Vrsac/TD10  **Date of launching:** 30/10/2024 |

1. **INFORMATION ON SUBMISSION OF THE TENDERS**

Subject of the contract:

The subject of this tender is:

- Implementation of services as indicated in the technical information in the point 2 of this information;

Deadline for submission of the tenders:

The deadline for submission of tenders is 08.11.2024 at 12:00 hours. Any tender received after this deadline will be automatically rejected.

The Contracting Authority will provide answer to all questions received no latter then 3 days before the deadline and has to publish them on the same web sites where the tender was published. Questions regarding this procedure may be submitted to filip.kalnak@yahoo.co.uk until 02/11/2024 at 24.00h.

Financial information

The tenderers are reminded that the maximum available value of the contract is 12000 EUR excluding VAT.

The Financial offer must be presented as an amount in EUR or RSD with VAT excluded and must be submitted using the template for the global-price version of PART C: FORMAT OF FINANCIAL OFFER.

The contract shall be exempt from all duties and taxes (including VAT and custom taxes).

In case when the offers are submitted in RSD, the exchange rate to be used for checking financial compliance with available budget (during financial evaluation), shall be InforEuro exchange rate for the month when the tender is launched

The applicable tax and customs arrangements are specified in the draft contract in Part A of this tender dossier.

Variant solutions

Tenderers are not authorised to tender for a variant in addition to this tender.

Subcontracting

Subcontracting is not allowed.

Award criteria:

***In case more than one offer received***: best value for money, weighting 80% technical quality, 20% price.

Evaluation criteria for technical offer:

* Organization and methodology: 40 points
* Proposed inputs: 40 points
* Time frame: 20 points

TOTAL: 100 points

***In case one offer received***: the Contracting Authority shall check whether the offer is administratively, technically and financially compliant with the requirements set by this tender documentation.

Interviews:

No interviews are foreseen.

Award notification:

The successful tenderer will be informed of the results of the evaluation procedure in written form.

Contract award notice will be published on the programme web site. The estimated time of publishing is **7 days** after the date of contract signature.

Address and meanings for submission of the tenders:

The tenderers will submit their tenders using the **standard set of submission forms available in the Part B – Technical offer and the Part C - Financial offer**. Any other document supporting this invitation is sent for informational purposes only and is not to be modified nor submitted by the tenderer. The tender will be submitted in **1 original**. Any tenders not using the prescribed form may be rejected by the contracting authority.

In addition to the offer the tenderer is required to provide the following supporting documentation:

* Copy of legal registration (only if not publicly available from the Serbian Business Register Agency website)

The tenders will be submitted in sealed envelopes, containing the following information:

* Name and address of the tenderer
* Title of the tender: Evaluation and assessment services
* Reference number: RORS00013/SBPB Vrsac/TD10
* The words: ‘’Not to be opened before the tender opening session’’ “Ne otvarati pre sastanka za otvaranjeponuda”

Tenders must be submitted using double envelope system, in an outer parcel or envelope containing two separate, sealed envelopes, one bearing the words "Technical offer”- part B and "Financial offer" -Part C. Any infringement of this rule (e.g. unsealed envelopes or references to price in the technical offer) is to be considered a breach of the rule, and will lead to rejection of the tender.

The tenders will be submitted in person, by post or courier service to the following address:

Special hospital for psychiatric diseases “Dr. Slavoljub Bakalovic” Vrsac, Podvršanska 13, 26300 Vršac, Republic of Serbia

The tenderers are reminded that in order to be eligible the tenders need to be received by the contracting authority by the deadline indicated above.

1. **TECHNICAL INFORMATION**

The tenderers are required to provide services as indicated below. In the tenderer’s technical offer, the tenderers might indicate more details on the deliveries, referring back to the requirements below.

* 1. Title of activity 1 Evaluation and assessment services

Description of expected outputs / results to be achieved

The CA needs to gain insight into the impact of the awareness campaign regarding the project and general information about dementia and related subjects. The Contractor needs to formulate a questionnaire in Serbian and in Romanian and interview 1000 persons – 500 at the start of the contract and 500 at the end, with similar and/or same questions, all in order to acquire information about the impact of the campaign

* The Contractor needs to draft a coherent questionnaire, easily readable, understandable for general public and conduct interviews with 1000 persons in the South Banat and Caras-Severin regions. The CA needs to approve of the initial questionnaire.
* First interviews need to be done right after the service contract is signed, with at least 500 participants from both sides of the border.
* Second interviews need to be done near the end of the services contract, with at least 500 persons interviewed from both sides of the border.
* After each survey, the Contractor needs to consolidate all of the gathered data and present it in a written report to the CA. The presented data needs to be processed in such a way that the CA may easily gain insight into the effectiveness of the awareness campaign and in the overall impact promotional activities had.
* All of the content and the visual aspect of the questionnaires should be made in accordance with the Visibility manual of the EU, which may be found at the INTERREG IPA CBC Romania Serbia programme website: http://www.romania-serbia.net/ and approved by Contracting Authority.

Required inputs

All necessary personnel equipment, premises and supplies for implementation of service required.

Required time frame

*November 2024-December 2025*

1. **ADDITIONAL INFORMATION**

The unsuccessful/successful tenderers will be informed of the results of the evaluation procedure. In this sense the CA shall send a notification to the successful tenderer and post an announcement on the website with the name of the successful tenderer followed by the mentioning that “all other tenders were not administratively /technically/ financially compliant”.

Confidentiality

The entire evaluation procedure is confidential, subject to the Contracting Authority’s legislation on access to documents. The Evaluation Committee’s decisions are collective and its deliberations are held in closed session. The members of the Evaluation Committee are bound to secrecy. The evaluation reports and written records are for official use only and may be communicated neither to the tenderers nor to any party other than the Contracting Authority, the European Commission, the European Anti-Fraud Office and the European Court of Auditors.

|  |
| --- |
| NOT TO BE FILED IN BEFORE CONTRACT SIGNING  NOT TO BE SUBMITTED WITHIN THE OFFER!!! |

**FORMAT OF THE CONTRACT BETWEEN THE CONTRACTOR AND THE CONTRACTING AUTHORITY**

**CONTRACT TITLE:** Evaluation and assessment services

**REF:** RORS00013/SBPB Vrsac/TD10

**Concluded between:**

Special hospital for psychiatric diseases “Dr. Slavoljub Bakalovic” Vrsac,

Podvršanska 13, 26300 Vršac, Republic of Serbia

(Contracting Authority)

AND

<*Title>*

*<Address of the contractor>*

*<Official registration number/VAT number[[1]](#footnote-2)>*

(Contractor)

**Article 1: Subject of the contract**

The subject of the contract is the Evaluation and assessment services as indicated in the contractor’s offer – ‘’Part B: Format of offer to be provided by the tenderer’’

**Article 2: Contract value**

The total contract value for implementation of services indicated in the Article 1 is: <XXX EUR/RSD with VAT excluded.

The contract shall be exempt from all duties and taxes (including VAT and custom taxes)

Based on EU Regulation 2021/1060 Republic of Serbia will maintain the procedure of VAT exemption for projects (operations) valued EUR 5.000.000 and more. Contracting Authority will inform Contractor about the applicable procedures for VAT exemption for this Contract and relevant documents to be submitted prior to first payment.

**Article 3: Contracting documents**

The documents which form the part of this contract are (by the order of precedence):

* Contract agreement
* Contractor’s offer as provided in the tendering phase – ‘’Part B: Format of offer to be provided by the tenderer’’
* Contractor’s financial offer –“ Part C:Format of financial offer”
* Any other supporting documentation if applicable

For any issues not defined in this contract agreement the rules of General conditions will be applied

|  |  |  |
| --- | --- | --- |
| B8d | Draft contract : General conditions (Annex I) | <https://wikis.ec.europa.eu/download/attachments/44168995/b8d_annexigc_en.pdf> |

<https://wikis.ec.europa.eu/display/ExactExternalWiki/Annexes#Annexes-AnnexesB(Ch.3):Servicecontracts>

**Article 4: Deliveries and payments**

The contractor will deliver without reservation the services indicated in the contractor’s offer ‘’Part B: Format of offer to be provided by the tenderer’’. The deliveries will be implemented within the indicated dates.

The contracting authority will pay to the contractor for the services in the amount indicated in the Article 2 of this contract document.

In case the contract is concluded in EUR, and payments are made in RSD, applicable exchange rate must be InforEuro exchange rate for the month of the issuing of invoice or pre-invoice in case of VAT exemption.

The payments will be issued by the following time schedule.

|  |  |  |
| --- | --- | --- |
| **Month** |  | **<EUR/RSD>** |
| 2 | Interim payment after promotion materials is printed and web site is operational | <50 % of the contract value> |
| 13 | Balance final payment | < 50 % of the contract value> |
|  | **Total** | <Total contract value> |

The contractor will provide contracting authority with the brief report on execution of the services, which will represent the basis for issuing interim and balance final payment

**Article 5: Duration of the contract**

The duration of the contract is 13 months.

Commencement date is date of signature of contract by both parties.

**Article 6: Resolving of disputes**

Any disputes arising out of or relating to this Contract which cannot be settled otherwise shall be referred to the exclusive jurisdiction of relevant Serbian Court of Law in accordance with the national legislation of the state of the Contracting Authority.

|  |  |  |  |
| --- | --- | --- | --- |
| **For the Contractor** | | **For the Contracting Authority** | |
| Name: |  | Name: |  |
| Title: |  | Title: |  |
| Signature: |  | Signature: |  |
| Date: |  | Date: |  |

1. Where applicable. For individuals, mention their ID card or passport or equivalent document - number [↑](#footnote-ref-2)